



## Update, 11-14-06

### **Table Manager Utility Fixed**

The 103106 Violation Update installed a Table Manager Utility that had a Run-Time error '5' when clicking on the Towing Companies button. This error has been fixed and is available for download on our FTP site in Software\TM folder. You DON'T have to delete the old Table Manager Utility before installing the new one.

### **Annual TraCS Users Group Meeting**

Badger TraCS would like to thank all the agencies that attended our 1st annual TraCS Users Group Meeting. Over 100 Users from 50 agencies attended the meeting in the Wisconsin Dells on 13 September 2006. The meeting gave agencies the chance to voice their options on forms along with get answers to TraCS installation and support questions.

The opportunity for agencies to suggest changes to current forms along with suggesting new forms gave Badger TraCS the chance to hear from TraCS end users. (See attachment)

The Law Enforcement Question and Answer panel was invaluable to many agencies because they had the opportunity to ask questions and get answers from agencies that have gone through the implementation of TraCS. The topics discussed ranged from agency policies to End/Start shift methods. (See attachment)

Another resource agencies used at the meeting were the one-on-one support given before and after the meeting. Some support issues addressed were: basic TraCS setup questions, defaults, error messages and distributing files to field units.

The next TraCS Users Group Meeting is scheduled for Fall 2007. Agencies will be notified by email a couple months in advance.

Agencies also had the opportunity to sign up to be on the Forms Advisory Committee (FAC). This team currently consists of 9 state law enforcement agencies along with DOT members. FAC was formed to consult, collaborate and recommend enhancements to the Badger TraCS suite of forms. This committee will also be instrumental in deciding on the creation of new TraCS forms.

**FAC LAW ENFORCEMENT AGENCY MEMBERS:**

- Burnett County Sheriff
- Dane County Sheriff
- Milwaukee Police Department
- Menasha Police Department
- Monroe Police Department
- River Falls Police Department
- Rome Police Department
- Washington County Sheriff
- Wisconsin State Patrol